



**SystemKosmetik**  
Produktionsgesellschaft  
für kosmetische  
Erzeugnisse mbH

## SystemKosmetik

SystemKosmetik is a manufacturer and developer of cosmetic products such as lotions, shower gels, and fragrances. The company specializes in creating tailor made cosmetics and certified natural products as a Private Label Manufacturer, allowing even small quantities of products to be made so clients of all sizes can have their orders fulfilled. In addition, SystemKosmetik provides printing services and a graphic designer to create elegantly packaged and expertly made quality products.

Due to SystemKosmetik's comprehensive experience, they are able to cater to a wide range of customer demands and offer products of the highest quality.



## Getting Rid of Mountains of Paper:

Of course, the production of such materials must be accompanied by highly organized and extensive paperwork to ascertain the safety and quality of all products. Prior to Therefore™, all documents were kept in hard copy in the office. Günther Schmid, the managing director at SystemKosmetik reports, "The archive was completely full. Searching for documents was very time consuming and tedious". Understandably, it took a lot of time and effort to find the correct purchase order or certificate when needed, as they had to be manually found and removed from storage. Due to the continuously expanding size of the archive, SystemKosmetik began searching for solution to their problem in 2009. At first, they simply wanted to find a way to minimize the amount of paper on file, especially due to the addition of new employees which increased the need for additional office space. However, after seeing a successful demonstration with Therefore™, their project requirements quickly grew to include integration with their existing ERP System, Delik Software, and with their in-house pharmaceutical software to facilitate efficient and accurate work habits. Furthermore, they were interested

in installing workflows to improve the transparency and effectiveness of paper-based work within the office. In particular, a workflow for their bookkeeping process was required, as delays sometimes occurred due to misplaced documents. Moreover, SystemKosmetik wanted to improve the security of their system to eliminate lost documents, an issue especially important to their business. SystemKosmetik realized that with Therefore™, all these requirements could be met; their paperwork processes could be restructured to improve the access and availability of information on file.

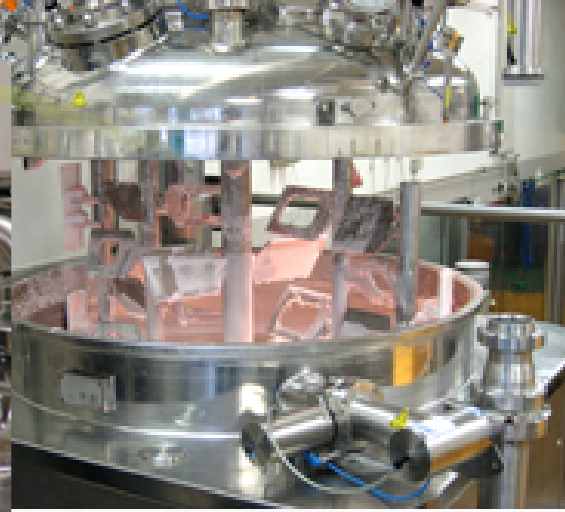


## The Installation

The installation was carried out by Canon, including the custom integration to the ERP system. Florin Negoescu, a Canon Solution Consultant was able connect the ERP system to Therefore™ via Therefore™ API so data from the ERP system could be displayed directly as index data in Therefore™. For example, a hit-list shows a list of suppliers directly in Therefore™, and users can select the correct supplier they need. Conversely, users can view all documents saved in Therefore™ via an interface to the ERP system with a simple double click.

## The Benefits

Using Therefore™, working habits at SystemKosmetik have been dramatically improved. First of all, it has become much easier to find documents when needed because all papers can be retrieved from a computer screen rather than having to be manually found and selected from an overfilled archive. Moreover, using Workflow, all tasks are processed quickly, and business processes are now



transparent. Supplier invoices are no longer lost or left lying unprocessed for an extended period of time. Team members from the finance department always have a clear view over which invoices have been approved. Documents are redirected to the correct person automatically, allowing processes to be concluded more quickly and efficiently.

Thanks to the integration with the ERP System, relevant documents are securely stored and very easily found. Communication between the relevant employees has improved as well - previously, all documents were simply stored on individual hard drives, which meant not all the necessary employees had access to documents when needed. Now everything is centrally saved, which makes daily work much more efficient.

In addition, keeping certificates up to date and is much easier, thanks to Therefore™. Taking advantage of the interface to the ERP system,

workflows have been implemented to remind team members when a certificate is about to expire. Günter Schmid, Managing Director comments, "We save all documents to Therefore™, including certificates for the FDA. Workflow is used to verify that we are informed when they are about to expire. Otherwise that would be a manual processes, much more time consuming and apt to error. " In addition, ISO certificates are stored in Therefore™ as well. Processes are easily formalized and used as part of the certification process.

In fact, the system has worked so well that it has been installed throughout the entire company. The financial department, sales department, laboratory, and depot all profit from Therefore™. All employees learned how to use the system very quickly, and from a

manager's perspective, working with Canon is a smooth process as well. Mr. Schmidt comments, "When I have a new request, I just phone Mr. Negoescu (Canon Solution Business Consultant) and we always get a new appointment easily and quickly solve any problems."

In conclusion Mr. Schmid reports, "Therefore™ is to be recommended"

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**[www.systemkosmetik.de](http://www.systemkosmetik.de)**



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